To prepare for your appointment, please follow the steps below, to minimize your risk, and exposure to COVID-19 and ensure the wellbeing of every person that comes into our office.

When you arrive in the parking lot, please call:
605.367.5200—Sioux Falls Clinic
605.791.7839—West River Clinic

After contacting the office to alert them of your arrival please remain in your vehicle. Staff will complete a COVID-19 Screening Questionnaire over the phone and let you know when the office is ready for you to enter. We will only allow 1 child and one 1 parent/guardian in the clinic. Any other family members will need to remain in the vehicle.

Please bring a mask for you and your child. If you do not have one, we will provide them for you. Our Audiologist/s will be wearing personal protective attire, including gowns/scrubs, facemasks, gloves, and a face shield, for your protection. You will also see protective plexiglass barriers throughout the front office.

Hand sanitizer will be provided to you upon entry. Temperatures of both the child and parent will be taken.

To minimize exposure and ensure your safety, ALL waiting rooms will be closed, and you will be escorted directly back to the audiology exam room.

*Policies & Procedures Are Subject To Change*